

## Issue 71 - September/October 2006

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Adelaide Aquatic Centre - Repositioning for the Future  
Staff - Why are they so important?  
A H Pierce Facility Of The Year - Part 2  
Security at Facilities - Part 2

Simple Steps to Successful Customer Service in Aquatic &  
Leisure Facilities  
How to maximise giveaways and guest passes  
The Training of  
Indigenous Pool Managers

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